



RONALD MCDONALD HOUSE
HAMILTON

ANNUAL REPORT 2013-2014
A Home Away From Home



TABLE OF CONTENTS

A Look Back	4
Our Vision & Mission	6
Our Cover Family	8
Board of Directors	10
McDonald's - Our Founding & Forever Partner	12
Special Events	14
RMH Hamilton Financials	16
Our Donors	18



A LOOK BACK ON 2013 - 2014

We are so very pleased and grateful for the support of so many toward the success of the Ronald McDonald House Hamilton as we close our 2013/14 fiscal year. In the last year the Ronald McDonald House Hamilton has seen many positive changes. After an extensive renovation we proudly re-opened our doors and are now able to provide the needed “home away from home” accommodation for up to 40 families per night.

We are keenly aware of the sense of home and stability that families need at these critical times. We have embraced remarkable growth to meet the needs of our families, ensuring that upon check in there will always be warm and caring staff ready to greet them. Families are shown to their rooms and provided with essentials such as toiletries and consumables. Families have open access to our 24 hour fully stocked kitchen and pantry. Each evening they are provided a hot meal through our world class “Meals that Heal” program. They can maintain a sense of routine with our laundry facility, or spend some quiet time in the Serenity Garden.

We achieve this through the generous support and contributions from our community partners, donors, volunteers, stakeholders and caring individuals. ***This is what makes Ronald McDonald House Hamilton so great.***

On behalf of the Ronald McDonald House Hamilton Board of Directors and Staff – ***thank you*** – with a special thanks and recognition to the brave children and their families who welcome us into their lives and show us all – every day – what courage looks like.

WITH OUR HEARTFELT GRATITUDE.

Chantell Tunney
Chief Executive Officer,
RMH Hamilton

David Millen
Board President,
RMH Hamilton



VISION

RMH Hamilton is a recognized and respected organization known for helping families with sick children lead healthier, happier lives.

MISSION

RMH Hamilton provides a warm, compassionate and safe “home away from home” for families of seriously ill children who are receiving treatment at our local children’s hospital.

TODAY

Canada is home to 14 Ronald McDonald Houses, 11 Family Rooms and 2 Care Mobiles.



a home away from home

HOUSE

Built in 1993 and located next to McMaster Children’s Hospital, RMH Hamilton is independently owned/operated by Kid’s Care Oncology Central West Ontario. In 2012 the House was expanded to 40 bedrooms to serve more families in their time of need.

FAMILY ROOM

The Family Room is an extension of the services that we provide at the House, providing a comfortable environment when leaving the hospital is not an option.



OUR COVER FAMILY!

The Jones Family: Ashley and Tait (8 months).

RMH Hamilton allowed me to spend every day with my son in the NICU and made me feel part of a bigger family. Everyone in the House is fighting their own battles, but we have each other and the knowledge we aren't alone. It is hard to put into words the absolute blessing Ronald McDonald House Hamilton is. The support, the encouragement and the feeling that you are a part of a family, truly makes this House feel like a home!

Ashley Jones



At RMH Hamilton, we are always grateful to receive messages of support, thanks and updates from previous families and friends who have had life changing experiences at our House. We can't put into words what an amazing gift this is. Along with the friendships, handshakes and hugs, this truly is the strongest expression of the difference RMH Hamilton makes in the lives of our community.



RONALD MCDONALD HOUSE HAMILTON BOARD OF DIRECTORS

The Board of Directors at RMH Hamilton lives our mission each and every day and is dedicated to keeping families close. It is because of their unwavering commitment to excellence that we are all inspired to deliver the best care and support to our families.

David Millen, President

Mary Anne Drummond, Vice-President

Lou Cino, Treasurer

Tony Tristani, Director

George Limberis, Director

Dr. Peter Fitzgerald, Director

Mike McDonald, Director

Val Jedras, Director

Glen Steeves, Director

Don Heath, Director

Karen Prine, Director

MCDONALD'S: OUR FOUNDING AND FOREVER PARTNER

Since the opening of the first Canadian House, McDonald's Canada's commitment to Canadian families has been constant and unwavering. As our founding and forever partner, they help lead and enable Ronald McDonald House Hamilton's support of families and sick children every day.

McDonald's Restaurants of Canada and its franchisees have raised a remarkable \$493,553.43 this past year for our House.

Small change makes a very big difference for us. Thanks to McDonald's customers, our House benefits from the generous giving through coin boxes in McDonald's restaurants across our catchment area. This past year, \$10,984.00 was raised through coin boxes for our families.

Every May, McDonald's Restaurants nationwide host **McHappy Day** in support of Ronald McDonald Houses and other children's charities. This amazing day brought in a record amount of \$77,275.17 for the Hamilton House.



Through their leadership, countless volunteer hours, personal donations and smiles, McDonald's Restaurants of Canada employees, franchisees and crew help enable and champion the work of our House both in their restaurants and the communities they serve.

Our gratitude to McDonald's runs far and wide, as our first and forever partner. Thank you McDonald's for your heartfelt commitment to the health and well-being of Canadian families!

RMH HAMILTON SPECIAL EVENTS

Throughout the year thousands of generous donors from our community come out to support one of the many RMH Hamilton signature events. It is because of the continued support of the many people from our catchment area that we have been able to raise over \$345,000 for the House - all while having a great time!

THE 24TH ANNUAL LLOYD KIRKPATRICK MEMORIAL GOLF TOURNAMENT

The 24th Annual Lloyd Kirkpatrick Memorial Golf Tournament brought together our amazing community partners for a wonderful day of golf. Together, with our tournament sponsors, we were able to raise over \$165,000 for our families. Special thanks to all our golfers, sponsors, and partners who supplied donations of delicious food, products, gifts and auction items. Thanks to your support, more families will be able to stay close to their sick child.

RMH HAMILTON ULTIMATE RACE

The Ultimate Race, RMH Hamilton's travel-themed fundraiser, was an exciting evening of food, music and interactive games that qualified guests to enter to win a one week, all expenses paid trip to Waikiki, Hawaii. Over 400 community members turned out to support the House, helping to raise over \$119,000 for our families. Special thanks to all attendees, sponsors and partners for their generous donations and for giving our families a home away from home.

5TH ANNUAL FOOTSTEPS FOR FAMILIES

RMH Hamilton celebrated the 5th Annual Footsteps for Families with some of our House's previous families and friends on Sunday, June 8, 2014 at ArcelorMittal Dofasco's F.H. Sherman Recreation Park. The 5th Annual Walk-a-thon/Play-a-thon was a 5 K walk/run with an array of family activities and a delicious BBQ. Our participants and sponsors were able to raise over \$60,000! Special thanks to all those who participated and to our donors who made the walk a resounding success.





healing happens together

Ronald McDonald House Hamilton
STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS
 Year ended June 30, 2014

Statement of Revenue, Expenses and Fund Balances			
	Operating Fund	Restricted Fund	TOTAL 2014
REVENUE			
Fundraising	827,240	0	827,240
Special events	311,136	0	311,136
RMHC funding	231,080	0	231,080
Donations in-kind	136,895	0	136,895
Investment Income	118,485	585	119,070
Room Rental	135,346	0	135,346
	<u>\$1,760,182</u>	<u>\$585</u>	<u>\$1,760,767</u>
EXPENSES			
Wages and Benefits	975,181		975,181
House maintenance and supplies	81,059		81,059
Programs	148,700		148,700
Special Events	83,394		83,394
Supplies in-kind	136,895		136,895
Utilities	125,408		125,408
Fundraising	48,909		48,909
Technology support	48,591		48,591
Office supplies and postage	17,921		17,921
Other	0		0
Donor and volunteer recognition	12,395		12,395
Meetings and conferences	16,034		16,034
Telephone	12,865		12,865
Professional fees	45,659		45,659
Interest and bank charges	53,722		53,722
Insurance	6,250		6,250
	<u>\$1,812,983</u>	<u>\$0</u>	<u>\$1,812,983</u>
EXCESS OF REVENUE OVER EXPENSES FROM OPERATIONS	<u>(\$52,801)</u>	<u>\$585</u>	<u>(\$52,216)</u>
CAPITAL EXPENSES			
Amortization	161,150	0	161,150
Loss on disposal of capital assets	0	0	0
	<u>-213,951</u>	<u>585</u>	<u>-213,366</u>
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES FOR THE YEAR			

	Operating Fund	Restricted Fund	TOTAL 2014
ASSETS			
Cash and cash equivalents	0	0	0
Inventory	10,262	0	10,262
Accounts Receivable	138,504	0	138,504
Investments	147,392	1,107,850	1,255,242
Prepaid expenses	39,250	0	39,250
Capital assets	13,339,420	0	13,339,420
	<u>\$13,674,828</u>	<u>\$1,107,850</u>	<u>\$14,782,678</u>
LIABILITIES			
Bank Indebtedness	801,289	0	801,289
Accounts Payable and accrued liabilities	119,259	0	119,259
Deferred Revenue	237,273	0	237,273
Deferred Contributions	11,105,828	0	11,105,828
	<u>\$12,263,649</u>	<u>\$0</u>	<u>\$12,263,649</u>
FUND BALANCES			
Externally restricted	0	39,179	39,179
Internally restricted	0	1,068,671	1,068,671
Operating	1,411,179	0	1,411,179
	<u>\$1,411,179</u>	<u>\$1,107,850</u>	<u>\$2,519,029</u>
	<u>\$13,674,828</u>	<u>\$1,107,850</u>	<u>\$14,782,678</u>

*Note: this statement reflects the 2014 Audited Financial Statements

OUR DONORS

To ensure we can continue to provide compassionate support to so many, a platform of robust and sustainable financial resources is needed. Ronald McDonald House Hamilton relies on the community to fund 80% of our annual operating budget each year, recognizing that we do not receive government subsidies to offset our costs. It is with the continued support of the many communities we serve that we are able to deliver high quality programming and assistance.

RMH Hamilton would like to thank all those who have donated to our House throughout the year. Your donations have truly made our House a home.



Annual Gifts of \$1,000+

501st Canadian Garrison
A1 Quality
Aetruvis
Albino Rhino
Alivia's Rainbows
All Trade
Mrs. Lois Allison
Alpha Delta Kappa PSI Chapter
Mr. Robert Anderson
ARYZTA Canada
Astral Media Radio
Aviva Insurance Company of Canada
Bagos Bun Bakery Ltd.
Dr. Eric Barker & Mrs. Sheila Barker
Mr. Colin Baxter & Ms. Ruth Harris
BenefAction
J. P. Bickell Foundation
BMO Financial Group
BMR Management
Ms. Sue Boice
Mr. & Mrs. Rick Bossy
The Brabant Foundation
Bridgestone Canada Inc.
Brown & Beattie Building Science Engineering
Mr. & Ms. Markus Brucks & Family
Mr. John Brunton
Bunko Invitational Golf Classic
Canadian Jewellery Group
Mr. Julio Candeloro & Mrs. Luisa Fazio-Candeloro
Cargill Meats Canada
CHML/Y108 Children's Fund
CIBC Childrens Foundation
CIBC Community Investment
Mr. & Mrs. Alan Clark
Mr. Ron Clark
Coca-Cola Ltd.
Concession Medical Pharmacy
Critical Freight Solutions
Ms. Elizabeth Cullen
Dalton Timmis Insurance
The David Gregory MacKinnon Memorial Foundation
David Lopinski Electric Ltd.

Mr. J. R. Diggs
DOT Benefits Consulting Corp.
Ms. Teena Dowd & Mr. Barry Dowd
Dr. Disc
Ms. Mary Anne Drummond & Mr. Bill Drummond
Mr. Ron Dunn
Eastgate Ford
Eaton Industries (Canada) Company
Economical Mutual Insurance Company
Elmwood Contracting Inc.
Elora Rockers
EPIC Underwriting Group Inc.
Estate of Douglas Walter Hawkins
Estate of Muriel Alice Denholm
Farm Mutual Reinsurance Plan Inc.
Dr. & Mrs. Peter G. Fitzgerald
Mr. & Mrs. William Forrest
Ms. Lotta Fretz
Mr. Paul Galbraith
Mr. Mark Gayowsky & Ms. Candace Lessard
Mr. Stephen Gayowsky
Mr. David Gerrard
GForce Custom Fabrication & Installation Inc
Mrs. Juanita Gledhill & Mr. Greg Gledhill
Mr. & Mrs. Jason Goemans
Goemans Appliances/TG Appliance Group
Mr. Bruce Graham
Grand River Enterprises Six Nations Ltd.
The Guarantee Company of North America
Haldimand Family Restaurants Ltd.
Hamilton Community Foundation
Ms. Samantha Hamilton
Ms. Gillian Heidary
Homes by DeSantis Inc
Mr. Frank Hribljan
Mr. & Mrs. Doug Inch
Industrial Alliance
Insurance Brokers Association of Hamilton
Intact Insurance
Ironstone Entrance Technologies Inc.
Ms. Lanetta James
JAN Kelley Marketing
JDC Restaurants
Mr. Val Jedras
Jim Pattison Entertainment Ltd.

John Bear Buick GMC Ltd
Mr. & Ms. Clarke Johnson
Mr. Malcolm Johnson
Johnston Chrysler Fiat
Keely Louise Hill Foundation
Kids Can Free The Children
Kinsmen Club of Hamilton
Mr. David Kivisto
Ms. Lisa Krol
Mr. Jeffrey Kroll & Mr. Carm Panico
Ms. Jeyapathy Kulasegaram
Mr. Don Lapierre
Ms. Nancy Lathi & Family
Mrs. Colleen LeDrew
Leggat Auto Group
Lighthouse Seminars
Lions Club of Niagara Falls
Lodge of the Ancient Landmarks A.F. & A.M. 654 G.R.C.
Mr. & Ms. Michael Malleck
Mr. Cesare Maniccia, Ms. Marianna Maniccia & Family
Maple Leaf Consumer Foods
Mr. Steve Marshman
Ms. Lanora Martin & Mr. Charles Ihrig
Martin-Brower of Canada
Mr. Larry McDonald
Mr. & Mrs. Mike McDonald
McDonald Organizational Health Inc.
McDonald's Restaurants - Onatamy Foods Ltd.
McDonald's Restaurants - 2018374 Ontario Ltd.
McDonald's Restaurants - AND07 Consulting Ltd
McDonald's Restaurants - Casey Corp Erie Restaurants
McDonald's Restaurants - Cavco Food Services Ltd.
McDonald's Restaurants - Dendres Corp
McDonald's Restaurants - Generation 3 Holdings Inc.
McDonald's Restaurants - Grandi Company Ltd.
McDonald's Restaurants - Heath Foods Inc.
McDonald's Restaurants - Jenkel Investments
McDonald's Restaurants - JJH Foods Inc
McDonald's Restaurants - McDar Enterprises Ltd
McDonald's Restaurants - Norfolk Family Restaurants
McDonald's Restaurants - Paljenhu Incorporated
McDonald's Restaurants - Piper Foods Inc
McDonald's Restaurants - Qualidec Corporation
McDonald's Restaurants - Hamilton, Ancaster, Dundas & Stoney Creek

McDonald's Restaurants - Rowenda Investments Ltd
McDonald's Restaurants of Canada
McMaster Engineering Society
McMaster Marauder Football Team
Mr. Kirk McPherson
Mike's Miracles
Mr. David Millen
Mischa Weisz Foundation
Mohawk College
National Tire Distributors Inc.
NAV Canada
Nestle Canada Inc.
Newport Leasing
Mrs. Courtney Newsome
Niagara Association of Realtors
Niagara Real Estate Centre Inc.
Ms. Nancy Nick
Mr. & Ms. Peter Nitsopoulos
NITTO Tire Canada
Northbridge Financial Corporation
O.C. Tanner Recognition Company Limited
Ontario College of Health and Technology
P&H Milling Group
Mr. Greg Padovani
Mr. Jeremy Paikin & Ms. Michelle Paikin
Pak-Man Disposal
PBI Inc.
Pembroke Insurance Company
Mr. Alex Pettes & Ms. Tammy Pettes
Polar Pak
Powerbev Inc.
PRL - Guite Electric Limited
Procor Limited
PUR Brands Inc
Putting Edge Entertainment Corp
Mr. Derek Radford
Mr. Aziz A. Rakla
RBC Royal Bank of Canada
Reliable Life Insurance Co.
Rexall Foundation
Ronald McDonald House Charities Canada
Rothsay
RSA
Mr. & Ms. Aaron Russell
S & S Productions

S. Rebelo Landscapes Inc
Sandtrap Pub & Grill
Sanimax
Mr. Brady Seibert
Sigma Promotions Inc.
Sons Bakery
Mr. & Ms. Glen Steeves
Stephen J. Dunn Insurance Agency Ltd
STF Construction Ltd.
TALKA Lithuanian Credit Union Ltd
TD Bank Group
Team One Home, Heritage & Commercial Inspections
Terrapure Environmental
Mr. & Mrs. Domenic Tesone
The Sovereign General Insurance Company
Mr. Brian Timmis Jr.
Total Health Pharmacy
Mrs. Chantell Tunney & Mr. Shane Tunney
Unica Insurance
Mr. Sjoerd Vankooy & Ms. Laura Vankooy
Mrs. Joyce Watson
Mr. Chris Wojcicki
Zurich Canadian Holdings

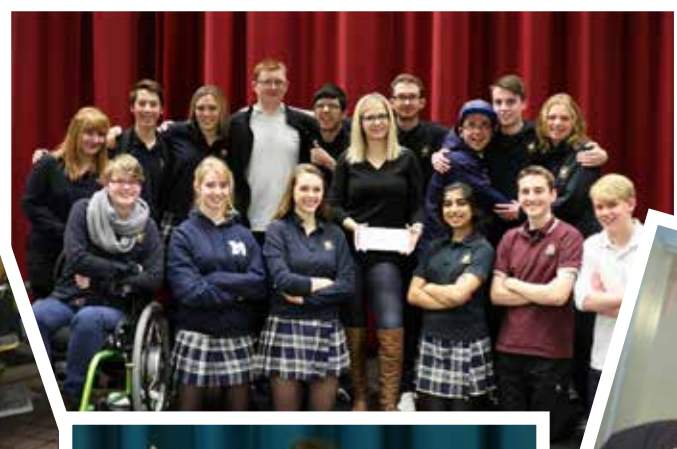
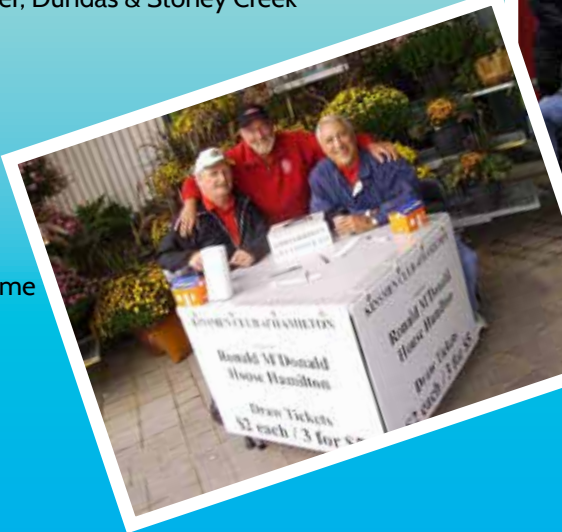
Annual Gift-in-Kind Donations \$1,000+

501st Canadian Garrison
African Lion Safari
Aldershot Landscape Contractors Ltd.
Ancaster Jewellers
ArcelorMittal Dofasco
ARYZTA Canada
Mr. & Mrs. Allen Beiko
Big Al's Aquarium Services
Blue Line Taxi
Boston Pizza
Brantford Nissan
Cadbury Adams
Canada's Wonderland
Cargill Meats Canada
Ms. Deb Carroll
Christmas Decor by Skedaddle Humane Wildlife Control
Christmas Decor of Oakville
City Parent
Coca-Cola Ltd.

Annual Gift-in-Kind Donations \$1,000+ continued

Crestmount Funeral Home
Cruickshanks Property Services Inc.
Danamark WaterCare
Mr. Keith Davis
De Lage Landen Financial Services Canada Inc.
Dell Smart Home Solutions
Dyaco Canada Inc
Ecolab Corporate Headquarters
Electrolux Home Products
Enviromax Recycle Ltd.
Fabris Inc.
Fortinos (Main Street) Ltd.
Goemans Appliances/TG Appliance Group
Grant Thornton LLP
Mr. George Halas
The Hamilton Spectator
Haremar Plastic Manufacturing Limited
Hauser Industries Inc.
Hendriks Greenhouses Inc./Freeman Herbs
Hockey Canada
Hunter Amenities
Kruger Products Limited
La-Z-Boy
Mr. David Leslie
MarineLand
Ms. Gail Marriott
McDonald's Restaurants - 2018374 Ontario Ltd.
McDonald's Restaurants - Hamilton, Ancaster, Dundas & Stoney Creek
McDonald's Restaurants of Canada
Mega Group Inc.
Mobilia Interiors
Mondelez Canada Inc
Mother Parker's Tea & Coffee Inc.
Mr. Rooter Plumbing
Nestle Canada Inc.
Newell Rubbermaid Canada
Mr. Chris Newsome & Mrs. Courtney Newsome
Mr. Pat O'Leary & Mrs. Joan O'Leary
Ontario College of Health and Technology
PepsiCo Canada
Phoenix Fitness
Powerbev Inc.
Pure NV Salon & Spa

Revel Electrical
S.C. Johnson and Son, Limited
Saputo Dairy Products Canada
Sealy Canada Ltd.
Sharp Electronics of Canada
Sheraton Waikiki
Skedaddle Humane Wildlife Control
Sleep Country Canada
Smiling Over Sickness
Sony of Canada Ltd.
Southern Pines Golf & Country Club
Steam Whistle Brewing Company
Mr. Peter Swire
Talondale Farm
TDG Marketing
TFI Food Equipment
Truly Nolen Canada
Waste Management
Waterloo Innovation Network
WestJet Airlines Limited
Ms. Alana Wharton
Zoom Zoom's Indoor Playground





Ronald McDonald House Hamilton
1510 Main Street West
Hamilton, Ontario L8S 1V3
905.521.9983

Web: www.rmhhamilton.ca
Twitter: @RMHouseHamilton
Facebook: www.facebook.com/RMHHamilton
Registered Charity Number: 13277 9836 RR0001