

KEEPING FAMILIES CLOSE™



Ronald McDonald
House Charities®
South Central Ontario

2017
ANNUAL
REPORT

OUR MISSION

To provide a warm, compassionate and safe home away from home for families of seriously ill children who are receiving treatment at our local children's hospital.

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A MESSAGE FROM OUR CEO & BOARD PRESIDENT

It has been an exciting year for RMHC®SCO! We changed our name from RMHC® Hamilton to RMHC® South Central Ontario to help us to clearly define the area and families we serve while embracing the community that supports us. We received an generous donation from Arcelor Mittal Dofasco that enabled us to renovate our Family Room at McMaster Children's Hospital to help serve families better. We also introduced our Happy Wheels Hospitality Cart that goes from ward to ward at the hospital serving families refreshments and toiletries at bedside.

As we look back on another successful year, we would like to thank every donor, volunteer, and staff member that made it possible. We are incredibly proud of the role RMHC®SCO has played in supporting the community and we are profoundly grateful, as it would not have been possible without you and the support of our community.

We hope this report gives you a glimpse into our inspiring community and the amazing things we have been able to accomplish together as we continue to help keep families close to their sick children.

David Millen
Board President

Catherine Bridgman
Chief Executive Officer

OUR FAMILIES

The staff and volunteers at the House are always happy to visit with the Black Family when they stop by the House. After staying with us for 228 days while their daughter Gracelynn was in McMaster Children's Hospital, they quickly became part of our everyday routine.

Their other daughter, Kahlan, went to school in the area - even celebrating her first day of JK. The Black Family celebrated many firsts at the House over their stay, including Gracelynn's first Christmas.

Our journey began on May 31st, 2016 when my water broke at 19 weeks. With the fear that I would go into labour and our baby would not survive, I was admitted to our local hospital and put on strict bed rest. On June 30th, I was transferred to McMaster Children's Hospital and on July 14th Gracelynn Clark was born. Shortly after our family (my husband, Jamie, and daughter Kahlan) moved into RMHC[®]SCO.

The House quickly became a place where we felt comfortable and were provided a much needed escape. At the House, and in the Family Room, we were able to play games with Kahlan, watch movies and take time to recharge. Our Christmas at the House is one that we hold close to our hearts and will forever cherish; decorating a tree, baking holiday treats and enjoying a traditional turkey dinner on Christmas day. Kahlan still talks about making reindeer food with her friends at the House and sprinkling it all the way to the hospital so that Santa wouldn't forget her sister and all the other kids who were there. Celebrating at RMHCSCO reminded us of the true spirit of the Holidays and that being 'home' means being together.





OUR FAMILIES

759

out-of-town families
stayed at the House

11

nights was the
average length of stay

478

families stayed with us
more than once

324

nights was the longest stay by
a single family

14,139

total nights stayed by families

\$2.7

million dollars saved
in out-of-pocket expenses
for families



OUR FOUNDING & FOREVER PARTNER

McDonald's has been a committed partner of Ronald McDonald House Charities® for 40 years. On a national scale, McDonald's Restaurants of Canada and their guests provide over \$10 million in funding annually and help secure partner gifts for RMHC® chapters across the country.

McDonald's support goes much further than monetary assistance. McDonald's provides volunteers, partner product donations, key sponsorships, advertising and board support. From its owner/operators to restaurant staff, the pride McDonald's has for Ronald McDonald House Charities® and the work we do is what makes our relationship truly special. Here are just a few ways our founding and forever partner supported us in 2017.

McDonald's Restaurants of Canada and its franchisees have raised a remarkable **\$584,518** this past year for our House.

Small change makes a very big difference for us. Thanks to McDonald's customers, our House benefits from their generous giving through coin boxes in McDonald's restaurants across our catchment area. This past year, **\$83,811** was raised through coin boxes for our families.

Every May, McDonald's Restaurants nationwide host McHappy Day in support of Ronald McDonald Houses and other children's charities. This amazing day brought in a record amount of **\$248,725** for our House.



OUR EVENTS



Springtime in Paris

May 31, 2017

Raised

\$134,486



Golf Classic

September 12, 2017

Raised

\$108,500

Footsteps for Families

June 11, 2017

Raised

\$44,745



FINANCIALS

CHANGE TO FISCAL YEAR

RMHC® South Central Ontario has received approval from its Board of Directors and the Canadian Revenue Agency to change its fiscal year end from June 30 to December 31. This decision was made in order to align the annual reporting period of all RMHC chapters worldwide as mandated by RMHC Global, and took effect January 1, 2017.

FINANCIAL REPORT

The financial statements of Kids Care Oncology Central West Ontario (RMHC® South Central Ontario) for the year ended December 31, 2017 were audited by Grant Thornton and are available on our website. This report should be read in conjunction with the audited financial statements.

REVENUES

During the 2017 fiscal year, the organization generated revenues of \$2,388,263. Total capital assests for the period ending December 31, 2017 were \$13,263,971.

EXPENSES

Expenditures incurred during the fiscal year totaled \$2,347,349. Total capital expenses for the period were \$140,743 and excess deficiency of revenue over expenses totalled \$121,829.



OUR DONORS

To ensure we can continue to provide compassionate support to so many, a platform of robust and sustainable financial resources is needed. Ronald McDonald House Charities® South Central Ontario relies on the community to fund 80% of our annual operating budget each year, recognizing that we do not receive government subsidies to offset our costs.

It is with the continued support of the many communities we serve that we are able to deliver high quality programming and assistance.

RMHC® South Central Ontario would like to thank all those who have donated to our House throughout the year. Your donations have truly made our House a home.

Annual Gifts \$1,000+

1757364 Ontario Inc. WWI
501st Canadian Garrison & Legion
Aaron & Desiree Russell
Abbey Lane Public School
Active Green & Ross
ADI Inc
Aeryon Labs
Agri-Food Ski Day
Albino Rhino
Alivia's Rainbows
Alpha Delta Kappa PSI Chapter
AMA Roofing Solutions
Amanda Wagler
Ancaster Meadow
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ARYZTA Limited
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Catherine Cheaney
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CHML/Y108 Children's Fund
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Chum Charitable Foundation
CIBC Children's Foundation
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ColdHaus Direct
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Contrans Flatbed Group
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Darell & LaRonda Gerber
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David Kivisto
David Millen
Derek & Lana Hill
Derek Radford
Don Lapierre
Donna Wright

Doug & Janice Inch
Doug Paul
Dovercraft Marine Ltd
Dundas Valley Sunrise Rotary Club
Eagle Industries Corp.
Eagle Water Treatment Systems
Eden High School
Edwin Infante
Erin District High School
Ernest Pigden
Estate of Susan Tuller Hajdu
Fairview Bowling Lanes
Farm Mutual Reinsurance Plan Inc.
FixAuto
Flamborough Sabers Minor Atom AA
Fortessa Tableware Solutions
Fran Fendelet
Frank Dakos
Geoff Kerr
Gillian White
Glen & Heather Steeves
Gordon Maskell
Grande Cheese
Grant Thornton
H & K Canada
H Grant Ford
Haldimand Family Restaurants Ltd
Hamilton Bulldogs Foundation
Hamilton Community Foundation
Hamilton Mountain Rotary Club
Hamilton Police Association
Hitachi Vantara
HJMAC
Holly Robson
Horizon Quest Inc
Hugh Howcroft
Ian Keaveny

Industrial Alliance
Insurance Brokers Association of Hamilton
Intl Assoc of Iron Wokers Local 736
Investors Group
James Johnston
Jane Campbell
Jane Slater
Jason Heath
JDC Restaurants
Jennifer Antolin
Jennifer Malcolm
Jeremy Karn
Joe Freiburger
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John Piper
Joyce Watson
Julia's Journey
Kathryn Gilmour
Kehl Van Deventer
Kelly Fleming
Kemp Financial Group
Ken Flood
Kinette Club of Preston
Konstant
Ksenija Kasumovich
Kurt Dettbarn
K-W CardioPulmonary Services
Kyle & Renee-Claude Roseneck
Laurie Katz
Leader Plumbing & Heating
Lindsay Brown
Lions Club of Niagara Falls
Lisa Reesor
Lisa Romeo
Lou D'Amato
Louie Perri





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Mackenzie Financial Corporation
Malcolm Johnson
Mariela Lagace
Mark & Ashlee Zelek
Mark Laurin
Mark MacSporran
Marnie Yarema
Mars Brands Inc
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Martin Brower DC 17
MaryAnne Drummond
Matthew Katz
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McDonald's Restaurants - AND07 Consulting Ltd
McDonald's Restaurants - Antolin Enterprises Inc
McDonald's Restaurants - Casey Corp Erie Restaurants Inc.
McDonald's Restaurants - Cavco Food Services Ltd.
McDonald's Restaurants - Dendres Corp
McDonald's Restaurants - Eleven Foods Inc
McDonald's Restaurants - Gen 3 Holdings Ltd.
McDonald's Restaurants - Generation 3 Holdings Inc.
McDonald's Restaurants - Haldimand Family Restaurants Ltd
McDonald's Restaurants - Heath Foods Inc.
McDonald's Restaurants - Jai Mak Foods
McDonald's Restaurants - Jenkel Investments
McDonald's Restaurants - JJH Foods Inc
McDonald's Restaurants - Norfolk Family Restaurants Ltd.
McDonald's Restaurants - Paljenhu Incorporated
McDonald's Restaurants - Rowenda Investments Ltd
McDonald's Restaurants - Ryan Sgro Enterprises Inc
McDonald's Restaurants #12164
McDonald's Restaurants #13041
McDonald's Restaurants #1832
McDonald's Restaurants #18461
McDonald's Restaurants #20668

McDonald's Restaurants #2220
McDonald's Restaurants #25020
McDonald's Restaurants #26061
McDonald's Restaurants #29117
McDonald's Restaurants #29141
McDonald's Restaurants #40065
McDonald's Restaurants #40204
McDonald's Restaurants #40268
McDonald's Restaurants #40281
McDonald's Restaurants #40321
McDonald's Restaurants #40367
McDonald's Restaurants #4397
McDonald's Restaurants of Canada
Mega Group Inc.
Melman Childhood Cancer Fund
Melo Bros Forming Inc
Metro Truck Group
Metroland Media
Michael & Melissa Malleck
Michael Falk
Michael Kemp
Michael Mastromarco
Michael Sutton
Mike Cordasco
Mike McDonald
Mike's Miracles
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Mills Motors Buick GMC Ltd
Mohawk College
Molinaro Group
Mountain View Elementary School
Mutual Jewelers
Natasha Brouillette
Nayyar Mustafa
Nelson Steel
Newport Leasing
Nickel Brook Brewing Company

Northland Distribution
O.C. Tanner Recognition Company Limited
Oatley Vigmond LLP
Ontario College of Health and Technology
Ontario Power Generation - Employees' & Pensioners' Charity
Original Sixth Line Pub
P&H Milling Group
Paul C Armstrong Insurance Brokers Inc
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Peter Patterson
Port Colborne Volunteer Fire Dept
Powerbev Inc.
Premier Home Comfort
Procor Limited
PUR Brands Inc
Ralph Sgro
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RBC Royal Bank
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The Benevity Community Impact Fund
The Brandon Prust Foundation
The Cancer Vanquish
The Christina Mary Hendrie Trust
The Congregation of the Sisters of St. Joseph
The David Gregory MacKinnon Memorial Foundation
The Great-West Life Assurance Company
The John & Ellie Voortman Charitable Foundation
The Keg Spirit Foundation
The Retired Teachers of Ontario
The Savvas Chamberlain Family Foundation
Thirsty Cactus
Troy Dufour
Twin City Lodge
Tymat Solutions

Union Gas LTD.
United Way of Burlington & Greater Hamilton
United Way of Greater Toronto
United Way of Niagara Falls & Greater Fort Erie
United Way of St. Catharines & District
Val Saturno
Victorinox
Victory FC
Vista Contracting Ltd
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William A. Haslehurst
William Forrest
Wolverine Supplies
Woodlawn Bowl
Yorkview Public School
Youngs Insurance Brokers

Annual Gifts (Gift in Kind) \$1,000+

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Beyond the Batter
BoxRun Charitable Foundation
Bunn
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Chrissy Maduri
Clublink Academy
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RAB Design Lighting Inc
Rondex
Roslin Enterprises Inc
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Sheraton Waikiki
Sony of Canada Ltd.
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Westjet



RONALD MCDONALD HOUSE CHARITIES® SOUTH CENTRAL ONTARIO

1510 Main Street West

Hamilton, Ontario L8S 1E3

905.521.9983

www.rmhcscsco.ca